

# Conference Program

Monday, 10 December 2007			
8 am	Registration		
9–9.30 am	<b>Welcome:</b> Tim Pallas, Minister of Roads and Ports GS1 Excellence Awards Presentation <b>Chair:</b> Amrik Sohal		
9.30–10.30 am	<b>Keynote Speaker:</b> Professor John Bessant, Co-Director of EPSRC/Aim collaborative program with Cambridge, Cranfield, Loughborough and Liverpool Universities. <b>Chair:</b> Amrik Sohal		
10.30–11 am	Morning Tea		
Location	Ballroom A	Ballroom B	Ballroom C
11–11.15 am	<b>GS1 Excellence Awards Presentation: Prizewinners' responses</b> <b>Chair:</b> Steven Pereira		
11.15 am – 12 pm	<b>Panel discussion:</b> Global Supply Chains and Corporate Social Responsibility <b>Chair:</b> David Doherty		
12–12.30 pm	<b>Panel Discussion:</b> Academia and Industry Collaboration on Developing Supply Chain Professionals <b>Chair:</b> Steven Pereira <b>Panel Members:</b> A/Professor Caroline Chan (Deakin University), A/Professor Walter Chung (Hong Kong Poly University), Professor Jan Olhager (Linköping University)		
12.30–1.30 pm	Lunch		
Location	Ballroom A	Ballroom B	Ballroom C
1.30–3 pm	<b>Collaboration and information sharing in supply chains I</b> <b>Chair:</b> Quamrul Alam  Zhaolin Li & Long Gao, <i>The effects of sharing upstream information on product rollover</i>  Brigitte Gay, <i>Competitive intelligence and network mapping of interfirm alliances: Strategic implications</i>  Karine Evrard Samuel, <i>Option values and uncertainty regulation in a supply chain</i>  Paul Larson & Jack D. Kulchitsky, <i>Information sharing and SCM: The good, the bad, and the ugly</i>	<b>Modelling: Tools and techniques I</b> <b>Chair:</b> James Baldwin  Tzong-Ru Lee, <i>To study users adoption behavior in Taiwan for mobile location-based services</i>  Mark Wilson & Ram N. Roy, <i>Pragmatic lean procurement in small to medium sized organisations</i>  Henrik Sternberg & Ola Hultkrantz, <i>Visual planning – A tool for increasing fill rate in logistics distribution</i>  Federica Cucchiella, <i>Option theory application for life cycle management</i>	<b>E-Commerce and E-Business techniques applied to supply chains I</b> <b>Chair:</b> Bruce Ho  John P.T. Mo, Slavica Gajzer, Murray Fane, Tania Snioch, Kevin Larnach, Drew Seitam, Hiroyuki Saito, Stewart Brown, Fergus Wilson & George Lerias, <i>Achieving full business process integration using EPC compliance technology</i>  Aristides Matopoulos, M. Vlachopoulou & V. Manthou <i>Factors affecting E-Business adoption in the supply chain: An empirical research on the Greek Agri-Food Industry</i>  Panayiotis Ketikidis, <i>EPOS: E-Procurement optimised system for the healthcare marketplace</i>  Lihui Wang & S. C. Lenny Koh, <i>Web-based robot control for E-operations</i>
3–3.30 pm	Afternoon Tea		
Location	Ballroom A	Ballroom B	Ballroom C
3.30–5 pm	<b>Collaboration and information sharing in supply chains II</b> <b>Chair:</b> Marcia Perry  Helen Jenkins, Suku Bhaskaran & Emilija Gligorovska, <i>Business development through supply chain alliances: Case study of Austrimi food</i>  Roman Schmidt, <i>Impact of information sharing and order aggregation strategies on supply chain performance</i>  Gideon Azumah, Lenny Koh, Stuart Maguire & Clare S. Brindley, <i>Growing a sustainable and competitive global E-organisation through the management and development of a Value-Added-Partnership (VAP) strategy.</i>  Laurie Bonney, Ray Collins, Andrew Fearné & Rob Clark, <i>The role of inter-personal and inter-organisational communication in value chain innovation</i>	<b>Modelling: Tools and Techniques II</b> <b>Chair:</b> Mark Wilson  James Baldwin, Keith Ridgway & Christen Rose-Anderssen, <i>The evolution of secondary supply systems: An approach to classification</i>  Henry Huaqing Xu & David W Parker, <i>Health care supply networks in tightly- and loosely-coupled structures: Exploration using agent-based modelling</i>  Shien Lin, Andy Koronios & Jing Gao, <i>A data quality survey for asset management in Australian engineering organisations</i>	<b>E-Commerce and E-Business techniques applied to Supply Chains II</b> <b>Chair:</b> Shams Rahman  Bruce Chien-Ta Ho & Pei-Yun Chen, <i>Using an integrated analytical method to evaluate the value of E-Commerce system</i>  Walter Chung, Lawrence C.F. Lee & Migar M.C. Tam, <i>A Model To Study Last Mile Customization For The Knowledgeable</i>  Nhiem Lu & Paula MC Swatman, <i>The Mobicert Project – Integrating Australian organic primary producers into the grocery supply chain</i>  Kamaljeet Sandhu & Brian Corbitt, <i>A framework for electronic services system (presented by Brian Corbitt)</i>
7– 11 pm	<b>Conference Dinner:</b> Melbourne Aquarium, Cnr Flinders St and King St, Melbourne		

Swanson I			
<b>Integrating eBusiness Processes</b> (11 am – 12.30 pm)			
<b>Chair:</b> Paula Swatman			
Paul Rogers: <i>Requirements gathering and validation for a RFID integration in a closed-loop supply chain – A Case Study.</i>			
Salah Awami, Paula Swatman and Jean-Pierre Calabretto: <i>An eDocument-based IT intervention to support quality use of medicines in a hospital environment: Development, implementation and evaluation.</i>			
Azah Norman, Mohd Nasir and Anisyahayati Ismail: <i>Leveraging the radio frequency identification (RFID) technology in building Halal Tracking System in Malaysia Food Market.</i>			
Swanston I	Swanston II	Yarra I	Yarra II
<b>Framework and Models in eCommerce</b> <b>Chair:</b> Craig Parker	<b>Knowledge Management I</b> <b>Chair:</b> Frada Burstein	<b>Best Practice Demonstration Projects I</b> <b>Chair:</b> Pieter Nagel	<b>Optimization &amp; Scheduling I</b> <b>Chair:</b> Peter O'Neill
Susan Lambert, <i>A Business model framework to analyse the impact of e-Business on an existing business.</i>	William P. Hall, <i>Time value of knowledge: Time based frameworks for valuing knowledge</i>	Ian Larmour, Dianne Prince, Ged Halstead, <i>Phase 2 of Monash Health Project (using the GS1 system) (45min)</i>	Parikshit Charan, Ravi Shankar & Rajat K. Baisya, <i>Selection of optimal type of supply chain design using AHP approach</i>
Linda Wilkins, Duncan Holt and Paula Swatman, <i>"Through a Glass Darkly": Can theoretical models for technology adoption add value to enterprise wide system implementations?</i>	John Gammack, <i>Practical application of a knowledge development life cycle</i>	Samantha Taylor, <i>Department of Infrastructure: Victoria, Smart Freight (45min)</i>	Eleftherios Iakovou, Dimitrios Vlachos & Anastasios Xanthopoulos, <i>A stochastic inventory management model for a dual-sourcing supply chain with disruptions</i>
Kishor Vaidya, <i>Applying the DeLone &amp; McLean Information Systems success model to measure public eProcurement success.</i>	Suzanne Zyngier, <i>Knowledge management governance: Defining the measurement of knowledge management strategy development and implementation outcomes</i>	Jiangang Fei & Devinder Grewal, <i>The concept of organisational knowledge base and its components</i>	Xi (Steven) Yan, David J. Robb & Edward A. Silver, <i>Inventory performance under pack size constraints and spatially-correlated demand</i>
Darren Peacock, Nhiem Lu and Paula Swatman, <i>Building a business model framework for digital heritage collections.</i>			Jenn-Rong Lin, <i>Distribution systems design with two-level routing considerations</i>
Swanston I	Swanston II	Yarra I	Yarra II
<b>Acceptance and Perception of eCommerce</b> <b>Chair:</b> Kishor Vaidya	<b>Knowledge Management II</b> <b>Chair:</b> Leoni Warne	<b>Best Practice Demonstration Projects II</b> <b>Chair:</b> Pieter Nagel	<b>Performance Measurement in Supply Chains</b> <b>Chair:</b> David Robb
Robert Macgregor, Lejla Vrazalic and Cedwyn Fernandes, <i>Factors affecting the perception of barriers to E-Commerce adoption in Australian regional SME's-Lessons of UAE.</i>	Sharman Lichtenstein, <i>Expertise location using keyphrases in electronic mail: Socio-ethical challenges</i>	Rose Elphick, <i>Victorian Freight and Logistics Council, Business activity harmonisation study (40 min)</i>	Annibal José Scavarda, <i>Supply chain strategic metric identification</i>
Sherah Kurnia, <i>Identifying e-Commerce adoption driving forces and barriers: The case of the Indonesian grocery industry.</i>	Vasily Raskov, <i>Knowledge creation and knowledge sharing: Synergy or discrepancy?</i>	Pieter Nagel & Keith Toh, <i>Institute For Logistics And Supply Chain Management – Victoria University, A case for a national logistics city (50 min)</i>	John Tyworth, <i>Total logistics costs in global supply chains: Does ocean transit -time performance matter?</i>
Eric Deakins, Stuart Dillon, Hamed Al Namani, <i>Collaborating with citizens: The E-Government policymakers' view.</i>	Pohthong Amnart, <i>A knowledge brokering model for communities of practice using service-oriented architecture</i>		Erkan Bayraktar, <i>Investigating a casual link between bullwhip effect and supplier performance</i>
Craig Parker and Tanya Castleman, <i>Small firms as social formations: Relationships as the unit of analysis for E-Business adoption research.</i>			Danilo Campos & Hugo Yoshizaki, <i>Heuristic for the integrated vehicle routing and container loading problem</i>

# Conference Program

Tuesday, 11 December 2007			
Location	Ballroom A	Ballroom B	Ballroom C
8 am	Registration		
9–10 am	<b>Keynote Speaker:</b> Dr David Schwartz, Head of the Information Systems Division and Senior Lecturer at the Bar-Ilan University Graduate School of Administration, Israel. <b>Chair:</b> Amrik Sohal		
10–10.30 am	Morning Tea		
10.30 am – 12.30 pm	<b>Collaboration and information sharing in supply chains III</b> <b>Chair:</b> Daniel Projogo	<b>Modelling: Tools and techniques III &amp; Customer and Supplier Relationship Management</b> <b>Chair:</b> David Bennett	<b>Teaching SCM and Designing SCM Courses</b> <b>Chair:</b> Anders Billstrom
	Jong Beom Moon, <i>A study on the effect of information system-based supply chain integration on corporate performance</i>	Albert C. K. Choi & H. K. Chan, <i>Modelling RFID based supply chains by agent-based techniques</i>	Craig Parker, Caroline Chan & Dilal Saundage, <i>Encouraging small firm up-take of SCM using education: A future research agenda</i>
	Imam Baiqihi, Nicholas Beaumont, & Amrik Sohal, <i>The practice of information sharing in supply chains: A survey of Australian manufacturing</i>	Tillmann Böhme, Paul Childerhouse, James Corner, Richard Varey & Ron Garland, <i>Supply chain relationship evaluation</i>	Craig Parker, Caroline Chan & Dilal Saundage, <i>Using multimedia and interactive games to enhance students' understanding of SCM</i>
	Yogesh Bansal, <i>Modelling information flow patterns and information management systems in supply</i>	William Chung & T. W. Ng, <i>Push and pull boundary of supply chains – A distributor's role</i>	Gerhard Knolmayer, <i>Teaching supply chain dynamics beyond the beer game</i>
	Vlatko Bezoski & Panayiotis Ketikidis, <i>Supply chain collaboration and information sharing: The case of emerging grocery industry in the former Yugoslav Republic of Macedonia</i>	Peter O'Neill, <i>Reconciling customer satisfaction and quality: An exploratory study</i>	Suku Bhaskaran, Steven Pereira & Amrik Sohal, <i>Tailoring SCM courses to meet current and developing skills needs in industry</i>
		Xiaohui Tang & H.C.W. Lau, <i>Managing the trade-off implications on performance measurement by the fuzzy-GA framework to support supply chain strategies</i>	
12.30–1.30 pm	Lunch		
Location	Ballroom A	Ballroom B	Ballroom C
1.30–3 pm	<b>Information Systems and Technologies Applied to Supply Chains I</b> <b>Chair:</b> Richard Cooney	<b>Product Identification Techniques I</b> <b>Chair:</b> Walter Chung	<b>Social Responsibility and the Human Dimension</b> <b>Chair:</b> Craig Parker
	Xuan Zhang, Dirk Pieter van Donk & Taco van der Vaart, <i>A critical review of survey-based research about the impact of ICT on supply chains</i>	Kate Hughes, <i>Implementing radio frequency identification into the Australian beef supply chain: A cultural issue</i>	Goran Svensson & Anders Billström, <i>Beyond SCM – Anti-climate change management</i>
	S.C.L. Koh & Mike Simpson, <i>The effect of change and uncertainty in SMES using ERP</i>	Tim Butcher & Chandra Lalwani, <i>Investment in RFID: An empirical study of longitudinal benefits in supply chains</i>	Andrew Greasley, <i>Incorporating human behaviour in a simulation study</i>
	Zulkifli M. Udin & Nor Kamariah Kamaruddin, <i>Supply Chain Technology (SCT) adoption in suppliers of automotive manufacturers in Malaysia: A preliminary study</i>	Su-Hui Chang, <i>RFID applied to a processed food distribution pedigree tracking system</i>	Goran Svensson & Anders Billström, <i>Sustainable supply chain management: Framework and illustration</i>
	Ivan K W Lai & Viny W. L. Tong, <i>A preliminary study of the trust on the internet-based interorganizational systems</i>		Dmytro Matsypura & J. M. Cruz, <i>Supply chain networks with corporate social responsibility through integrated environmental decision-making</i>
3–3.30 pm	Afternoon Tea		

Swanston I	Swanston II	Yarra I	Yarra II
<b>Security, Privacy and Legal Issues</b> <b>Chair:</b> Elsie Chan	<b>Knowledge Management III</b> <b>Chair:</b> Irena Ali	<b>Supply Chain Management in Particular Industries</b> <b>Chair:</b> Steven Waters	<b>Optimization &amp; Scheduling II</b> <b>Chair:</b> Richard Cooney
Matthew Hale and Elsie Chan, <i>Concerns for information privacy: A literature review.</i>	Sharman Lichtenstein, <i>Enabling successful knowledge capture for electronic knowledge repositories</i>	Stone Li-Chen Shih, Shong-lee Ivan Su & John Chein-Chung Li, <i>Developing frameworks for construction supply chain management – an empirical study</i>	Rajeshwar Kadavevaramath, K.M.Mohanasundaram, B.Lathashankar & T.B.Udayashankar Aradya, <i>Optimizing supply chain operations using particle swarm algorithm</i>
Judith McNamara and Kathryn O'Shea, <i>Minimising legal risks in electronic contracting.</i>	Saad In'Ä's, <i>Decision support system to capitalize on the company's knowledge</i>	Mario Ferrer, Ricardo Santa, Paul Hyland & Phil Bretheton, <i>Factors influencing supply chain partnerships in the Australian Road Transport Industry: An exploratory study</i>	Pradip K Bhaumik, <i>Shrinking the distribution chain optimally: The facilities delocation decision</i>
Raja Al-Jaljoui, Jemal H. Abawajy, <i>Electronic negotiation and security of information exchanged in e-Commerce.</i>	John Tyworth, <i>Integrated inventory and transportation decisions in the supply chain</i>	Christen Rose-Anderssen, J.S Baldwin, K Ridgway, P.M Allen, L Varga & M Strathern, <i>Relationships in commercial aerospace supply chains and the facilitation of innovation</i>	Bruce Chien-Ta Ho, Kal Chung-Wei Chu & K. B. Oh, <i>Using DEA and AHP approaches in stock selection decision</i>
COLLECTeR 2008 Presentation	Nguyen Que Thi Nguyet, <i>Knowledge management Capability based competitive advantage of the firm – toward an empirical study</i>	Nick Kharsas & Suku Bhaskaran, <i>In the supermarket chiller cabinet the magic number is "4": Supply chain issues in marketing dips and yogurt in Australia</i>	Govindan Kannan, <i>3PRPL's selection using an integrated AHP and linear programming</i>
			Alex Manzoni, <i>The development of an optimization model for collaboration in global supply networks: A case for data envelopment analysis</i>
Swanston I	Swanston II	Yarra I	Yarra II
<b>User Acceptance and Uptake</b> <b>Chair:</b> Linda Wilkins	<b>Knowledge Management – Panel</b> <b>Chair:</b> Frada Burstein	<b>Supply Chain Management in Particular Industries and Countries</b> <b>Chair:</b> David Bennett	<b>Scheduling, Production Planning &amp; Control III</b> <b>Chair:</b> Ian Sadler
Linda Wilkins, Elsie Chan and Paul Mercieca, <i>Adding value to E-Business projects: Some focus group applications.</i>	Panel Discussion: Theory Wedded to Practice: Building Capability to Manage Complexity	David Wilson, <i>Inventory management, patient bed-days and vendor managed inventory, untangling the effects at a major metropolitan hospital</i>	P. C. Yang, <i>Optimal policy in a collaborative vender-buyer system with uncertain demand</i>
Tarek El-Kiki and Elaine Lawrence, <i>Mobile user needs: Strategic data for mGovernment Services</i>	Panel comprises: Leoni Warne – DSTO, Lauchlan Mackinnon – Cognitive Transitions, Irena Ali – DSTO, Amrik Sohal – Monash University, Craig McDonald – University of Canberra	Chetan Srivastava, <i>Retail supply chain in India – challenges and solutions</i>	Anita Romsdal, Ottar Bakås, Erlend Alfnes & Jan Ola Strandhagen, <i>Holistic ERP selection methodology for SMES</i>
Xinhua Zhong and Mazen Ali, <i>Power and capabilities as determinants to examine IOS adoption.</i>		Andreas Baresel-Bofinger, Panayiotis H. Ketikidis, S.C. Lenny Koh & John Cullen, <i>Innovative measures for green supply chain management in South-East Europe</i>	Pankaj Chandna & Ashwani Dhingra, <i>GA framework for JSSP for minimizing the total weighted squared tardiness and mean of the squares of completion time deviations from a common due date</i>
		Mike Simpson, S.C.L. Koh, J. Padmore, N. Dimitriadis & F. Misopoulos, <i>ERP adoption in Greek enterprises</i>	Noor Ajian Mohd Lair, Lee Luong & Romeo Marian, <i>Centralised supply chain scheduling framework</i>

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# Conference Program

Location	Ballroom A	Ballroom B	Ballroom C
3.30–5 pm	<b>Information Systems and Technologies Applied to Supply Chains II</b> <b>Chair:</b> S.C.L. Koh Suku Bhaskaran & Steven Pereira, <i>Information communication technology "laddering-up" Position of small-to-medium scale enterprises in Australia</i> Tommi Tuominen, <i>Using mobile technology in supply chain management "A food industry case"</i> Chih-Te (Thomson) Lin & Dauw-Song Zhu, <i>A study of external factors affecting online games: A technology acceptance model</i> Suhaiza Zailani, Bruce Chien-Ta Ho, Foo li Leng, & Yudi Fernando, <i>Empirical study on the impact of information flow, material flow and financial flow towards supply chain performance</i>	<b>Product Identification Techniques II</b> <b>Chair:</b> Emilija Gligorovska Stephen Waters & Shams Rahman, <i>RFID adoption issues in Australian retail supply chains: Evidence from a case study and two mini surveys</i> Bernard Fallery, Alexandre Pellaton & Florence Rodhain, <i>Understanding traceability as an actor-network</i> Ivan K W Lai & Walter W. C. Chung, <i>Business process model of the extended enterprise</i>	<b>Social Responsibility and the Human Dimension II</b> <b>Chair:</b> Craig Parker Zheng Ma, Chih-Cheng Lin, Xuan Zhou & Yue Ma, <i>End Of Vehicles Life In China – Analysis Of Implications</i> Roberto Poles, Peter Dapiran, David Wilson & Shams Rahman, <i>Closed loop supply chain modelling</i> Goran Svensson & Anders Billström, <i>A framework of ethical approaches in SCM</i> Andrew Fearne & Ioanna Gedeon, <i>Why relationships fail: Empirical insights from UK Supermarket supply chains</i>
6–11.59 pm	<b>Informal Dinner meet in the lobby of Langham hotel at 18:00</b>		

## Wednesday, 12 December 2007

Location	Ballroom A	Ballroom B	Ballroom C
8 am	Registration		
9–10.30 am	<b>Information Systems and Technologies Applied to Supply Chains III</b> <b>Chair:</b> Daniel Prajogo Henry Huaqing Xu & David W Parker, <i>Business methodologies and information systems for cooperative network coordination</i> Mehran Sepehri, <i>Quality assessment of e-procurement software</i> Annibal Scavarda, Luiz Felipe Scavarda, Silvio R. I. Pires, Marcio da S. Vieira & Alessandro B. de Carvalho, <i>Software applied to SCM: A Brazilian industry perspective</i>	<b>Case studies</b> <b>Chair:</b> Stephen Waters Veena Goel & Suku Bhaskaran, <i>Structure-performance-conduct paradigm in wheat supply chains in an emerging economy</i> Emilija Gligorovska & Suku Bhaskaran, <i>Developing and sustaining joint enterprises and efficient supply chains in a transitional economy</i> Nasrin Rahmati, <i>Virtual process and outsourcing support functions: A case study</i>	<b>Strategy and Supply Chain Management I</b> <b>Chair:</b> Andrew Greasley Eric Deakins, <i>Supply chain integration: An international comparison of maturity</i> Yu-Ying Huang, <i>The current status and determinants of postponement application in Greater China</i> Jan Olhager & Huei-Mei Liang, <i>Designing, planning and controlling supply chains: An empirical study</i> Veena Goel & Suku Bhaskaran, <i>Business strategies of firms in the open market paddy-rice supply chain in India</i>
10.30–11 am	Morning Tea		

Location	Ballroom A	Ballroom B	Ballroom C
11 am – 12.30 pm	<b>Service Industries and Supply Chain Management</b> <b>Chair:</b> Jan Olhager Raymond Wong & Angus Liu, <i>Development and implementation of a warehouse tracking system for an aircraft organization</i> Suryadeo Vinay Kissoon, <i>An illustration of the CTIO model linkage to the continuous improvement teamworking approach in the Australian banking sector</i> Vinod Huria, Suku Bhaskaran & Veena Goel, <i>Developing efficient supply chains for high-value but low-volume exports: Case study of TIMP exports</i>	<b>Strategy and Supply Chain Management II</b> <b>Chair:</b> Eric Deakins Geum Young Min, <i>Investigating product-related services in dynamic supply chains</i> W.W.C Chung & Frankie W.W. Wu, <i>Extended enterprise development for agile operation</i> Thanh Hai Nguyen, <i>The role of government, trade policy, regulatory reform and social networks for SME development in Vietnam: a three-legged approach</i>	<b>Logistics, Fulfillment, Distribution and Risk Management</b> <b>Chair:</b> Sunderesh Heragu Simon Rihs, <i>Security issues of RFID in supply chains: More than privacy</i> Vinh Thai, <i>Maritime security without tears: What are needed for effective security management?</i> Iwan Vanany & Suhaiza Zailani, <i>Exploratory study on supply chain risk management in Indonesian manufacturing companies</i>
12.30–1.30 pm	Lunch		
2–5 pm	<b>Industry Visits</b>		

Swanston I	Swanston II	Yarra I	
<b>eCommerce Technology Enablers</b> <b>Chair:</b> Igor Hawryszkiewycz	<b>Knowledge Management – Panel Discussion continues</b> <b>Chair:</b> Frada Burstein	<b>Supply Chain Management in Particular Countries</b> <b>Chair:</b> Leroy Schwartz	
Yi-Hung Cheng, Jie Lu, Guangquan Zhang and Jie Zhang, <i>A Framework of warning systems for emergency call analysis and event detection.</i>	Theory Wedded to Practice: Building Capability to Manage Complexity (panel discussion continues)	Lenny Koh, Erkan Bayraktar, Ekrem Tatoglu, Mehmet Demirbag & Selim Zaim, <i>Efficiency of information systems and supply chain management practices of Turkish and Bulgarian SMES</i>	
Igor Hawryszkiewycz, <i>A service classification for supporting agile business Processes on the InterNet</i>	Panel comprises: Leoni Warne – DSTO, Lauchlan Mackinnon – Cognitive Transitions, Irena Ali – DSTO, Amrik Sohal – Monash University, Craig McDonald – University of Canberra	Tain-Fung Wu, Ya-Lee Ho & Yuaw-Ho Chang, <i>Establishing a strategic alliance for Taiwanese rural wineries</i>	
Praveen Gauravaram and Ernest Foo, <i>Designing secure E-Contracting systems.</i>		Ina Primiana, <i>Encouraging competitiveness of textile industry in West Java by implementing supply chain management</i>	
Khandaker Shaidul Islam, <i>Representation and reasoning about argumentation context in an e-market scenario.</i>		Jeanette Raymond & Suparna Das Gupta, <i>The role of the public sector in promoting foreign direct investment: Discussion of a developing country: Sri-Lanka</i>	

Swanston	Yarra I	Yarra II	
<b>Logistics, Fulfillment, and Distribution Management</b> <b>Chair:</b> Sunderesh Heragu	<b>Quality Issues and Techniques</b> <b>Chair:</b> Jan Olhager	<b>Procurement</b> <b>Chair:</b> Jeanette Raymond	
Sunderesh Heragu Gerald W. Evans & Xu Yang, <i>Analysis of trucking strategies at a major consumer goods manufacturer and distributor</i>	Lusine Aramyan, Miranda P.M. Meuwissen, Alfons Oude Lansink, Jack G.A.J. van der Vorst, Olaf van Kooten & Ivo A. van der Lans, <i>Measuring total chain performance: The impact of quality assurance systems on the performance of a tomato supply chain</i>	Mikhail Atallah, <i>Secure price mechanisms for purchasing component parts (presented by Leroy Schwartz)</i>	
Henrik Sternberg & Gunnar Stefansson, <i>Freight transport operations management- coordination and information needs from a logistics service provider perspective</i>	Dhanapal Druai Dominic, <i>A logistics – SCM framework to describe customer relationship management (CRM)</i>	Mark Goh, <i>Managing tactical supply relationships</i>	
Bianca Gonçalves, <i>The enterprise resource planning applied to the area of logistics: A case of failure</i>	Suryadeo Vinay Kisson, <i>Continuous improvement teamworking: A conceptual model</i>	Shahadat Khan & Shams Rahman, <i>Assessment of suppliers in international procurement: An application of the quality function deployment matrix</i>	
	Jos Van Iwaarden, Lusine Aramyan & Ton van der Wiele, <i>Supply chain members' perceptions about the effectiveness of food safety assurance systems</i>	Sowmya Vasudevan, <i>E-procurement-A case study</i>	

Yarra I			
<b>E-Commerce and E-Business techniques applied to supply chains III</b> <b>Chair:</b> Richard Cooney			
Roaimah Omar, Premkumar Rajagopal, Suhaiza Zailani & Ramayah T, <i>Perfect-Order: A key metric in supply chain performance</i>			
Fatemeh Firoozi, <i>Improving Agility In Supply Chain With E-Services</i>			
Vikram Bhakoo, <i>Application of E-Business technologies along the pharmaceutical supply chain: The Monash pharmacy project</i>			